



Subject: Stage I Drought Restrictions Now in Effect

Dear Irrigation Account Customer,

On April 6, 2026, the Aurora City Council passed a resolution declaring drought and implementing Stage 1 water restrictions to protect our community's water supply during one of the most severe droughts in more than 40 years.

Stage 1 drought requirements

- Irrigation is limited to Tuesday and Fridays only
- No watering is allowed between 10 a.m. and 6 p.m.
- Irrigation systems should not be turned on any earlier than May 1

Drought surcharge

A \$2.15 per 1,000 gallons surcharge will be applied to all water use. This charge is in addition to your standard tiered rates.

This surcharge is intended to encourage water conservation across the community and reflects the increased value and cost of managing water during drought conditions.

Water allocation reduction

Annual irrigation allocations have been reduced by 20% to reflect limited runoff expected this year due to extremely low snowpack in the mountains, which reduces our ability to replenish stored water supplies.

Rules will be enforced

- First violation: Warning with 3 days to correct
- Second violation: \$250 fine
- Third violation: \$1,000 fine
- All additional violations: \$2,000 fine per violation

Assistance is available

- Our Conservation Team is available to help you reduce water use and improve irrigation efficiency. For more information visit: AuroraGov.org/Conservation.
- We encourage you to use EyeOnWater to monitor your water use. This free tool allows you to track daily usage, receive alerts for leaks or unusually high use, and make adjustments to stay within your reduced allocation. To learn more and signup online visit: AuroraGov.org/residents/water/pay_my_water_bill/eye_on_water
- For billing questions please contact Aurora Water's Billing & Customer Service at 303.739.7388.

We recognize these measures may result in less lush landscapes. We appreciate your partnership in helping Aurora stretch existing water supplies during this historic drought to ensure reliability for essential needs like drinking water and fire protection should dry conditions persist.

Sincerely,

Aurora Water